



# Violence abuse and neglect – Easy Read



# Types of abuse.



Physical abuse.



Verbal abuse.



Sexual abuse.



Neglect.



Emotional abuse.



Discrimination

## Our focus on your rights.



We support and encourage you to have control of choices and decisions in your life.



We will tell you and your family about your rights.



We know how important family and informal supports are.



We make sure to value your rights.



We will help you to deal with conflicts.



We know the value of your choice and control and will help you to make the best choice.

# What if I am scared to report abuse?



If you are worried your friends or family can report things for you.



We want you to know that the abuse is not your fault.

We will support you through this.



We know that your cultural background may mean that reporting abuse is less likely.

We want to help you through this.

# Your rights around abuse.



You have the right to be safe in your home and community.



You have the right to have a voice.



You have the right to be safe from harm.



You have the right to feel respected.

# Our promise to you.

**NO EXCUSE  
FOR ABUSE**

We care about our staff and participants and do **not** allow abuse to happen.



Our staff are not allowed to use drugs or alcohol.



No smoking around participants.



We will report anything that has put you or our staff in danger as soon as possible.





We are only allowed to use our work accounts to contact you.



We will not do anything illegal.



Anything that we see that is illegal will be reported to the police.



We report abuse to the NDIS commissioner and ombudsman.





Clothing worn during abuse will be taken and given to the police if needed.



Staff seeing abuse will be given support.



Reports of bullying will be taken seriously.

# Safety with inclusion tree.



If you tell us the staff has harmed you they will be reported to the Police.



Keep any evidence from the abuse including the clothes you were wearing.



If there is danger to your safety we will contact the police.

# Making a Report.



Report any wrongdoing to your inclusion tree contact.

We will tell the right people.



We will talk to you about what happened.

Victims are helped to make a statement to police.



Anything containing abuse or neglect is reported to the NDIS quality and safeguards commission.



We take your cultural values into account when reporting something to the police.



If reports are made by anyone that requires translation services, we will help you.



## How do we keep you safe?



We make sure our workers have a NDIS worker screening and a National Police Check.



All our staff are trained in reporting abuse.



All our staff will listen to your concerns.



We will keep your reports private.



We value using culturally fitting supports.

## Our take on abuse.



We will talk to supports to make sure you are cared for.



We will listen to you and make sure you know that the abuse was not your fault.



Talking with the victim to know their emotions and needs is very important to us.



We will ask you if we can find professional support to help you.



We will help you move to a safe place if needed.



We will support you in reporting abuse.

Know that we will keep what you tell us private.



## Who can I get help from?



Australian national disability abuse and neglect hotline.

Ph: 1800 880 052

Email: [hotline@workfocus.com](mailto:hotline@workfocus.com)



NDIS commission.

Ph: 1800 035 544

Web: [www.disabilityhotline.org](http://www.disabilityhotline.org)

Complaint contact form:

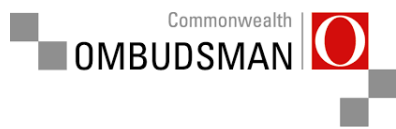
[www.ndiscommission.gov.au](http://www.ndiscommission.gov.au)



Translation services.

1300 575 847 or 131 450





Commonwealth ombudsman.

Complaints: 1300 362 072

Indigenous Line: 1800 060 789



NDIA complaints.

Email: [feedback@ndis.gov.au](mailto:feedback@ndis.gov.au)

Ph: 1800 800 110.

