



# Decision Making – Easy Read



# Your Rights and supports.



You have the right to get supports that line up with your values.



You may have cultural values.



You may have religious beliefs.



You may be part of a diverse group like LGBTQ+.

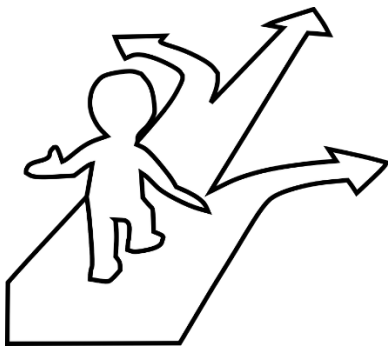
# Your Rights.



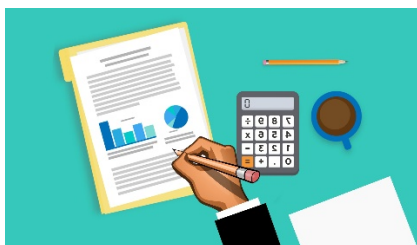
We want to know your needs and likings so we can match you to a staff member.



We tell you the full list of services that we can do.



We look into other options that may help you.



We will help you to make any support plans.



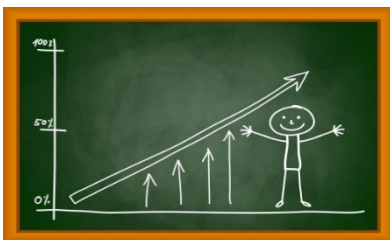
Your likings are heard when signing service agreements.



We will ask you before we sign any agreements.



We will help you to go over agreements yearly and make changes when needed.



We want you to help us do business better.



You can choose your own workers.



We aim to deal with issues without slowing down your daily supports.



We will work with you to find other options for when workers are away.



All our workers can see our files to help them to work with you.



If your support needs change, we will go to training to continue to meet your needs.



In the event of a natural disaster, we will work with you to make sure you are safe.

# What do we promise?



You are given a copy of our policy on decision making and choice.



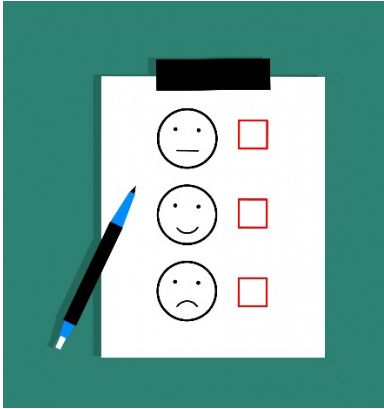
We give you easy to read documents



We give you a copy of your service agreement.



Any plan or assistive tech requests must be signed by you.



We love to hear your feedback!

